

PRIVACY STATEMENT

Personal Data Act (523/1999), sections 10 and 24

Read instructions before filling in the description. You may use an attachment if necessary.

Date of document

5.1.2018

1a Controller	Name Porvoo City tourism and marketing unit (Porvoon kaupungin matkailu- ja markkinointiyksikkö)
	Address Läntinen Aleksanterinkatu 1, 06100 Porvoo
	Additional contact information (eg. phone number during working hours, e-mail address) tourist.office@porvoo.fi
2 Contact person concerning the register	Name Sari Myllynen
	Address Läntinen Aleksanterinkatu 1, 06100 Porvoo
	Additional contact information (eg. phone number during working hours, e-mail address) 040 706 1200, sari.myllynen@porvoo.fi
3 Name of the register	Porvoo-bot service, owned by the City of Porvoo and based on a ready-made application from RND Works Oy.
4 The purpose of processing personal data	Porvoo-bot is a chatbot owned by Porvoo City tourism and marketing unit. The chatbot answers tourism-related questions from clients. The service provides tourists interested in Porvoo with automated tourist information. Answers to frequently asked questions are provided in three languages: Finnish, Swedish and English. Questions from clients will be used for the purpose of developing tourist information services.
5 Information content of the register	Porvoo-bot does not collect any information that would serve to identify the individual user. A question posed to the service will be recorded but no information relating to the person who posed the question will be recorded.
6 Regular sources of information	Conversation content will be recorded on RND Works Oy:s server.

<p>7 Regular disclosures of data</p>	<p>Recorded conversations will be used for the purpose of developing tourist information services.</p>
<p>8 Transfer of data to countries outside the EU or EEA</p>	<p>No data is transferred to countries outside the EU and EEA.</p>
<p>9 Principles of securing the register</p>	<p>A Manually processed data none</p> <p>B Data processed by automated systems Data will be stored exclusively in an electronic system, where it is protected by the employees' personal user names and passwords.</p>
<p>10 Right of inspection</p>	<p>Content of Porvoo-bot-conversations cannot be linked to any individual client. Therefore it is not possible to deliver question-based content to a client by request.</p>
<p>11 Right to request rectification</p>	

12 Other rights that are connected to the processing of personal data	
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